



Do
outages
give you
nightmares?

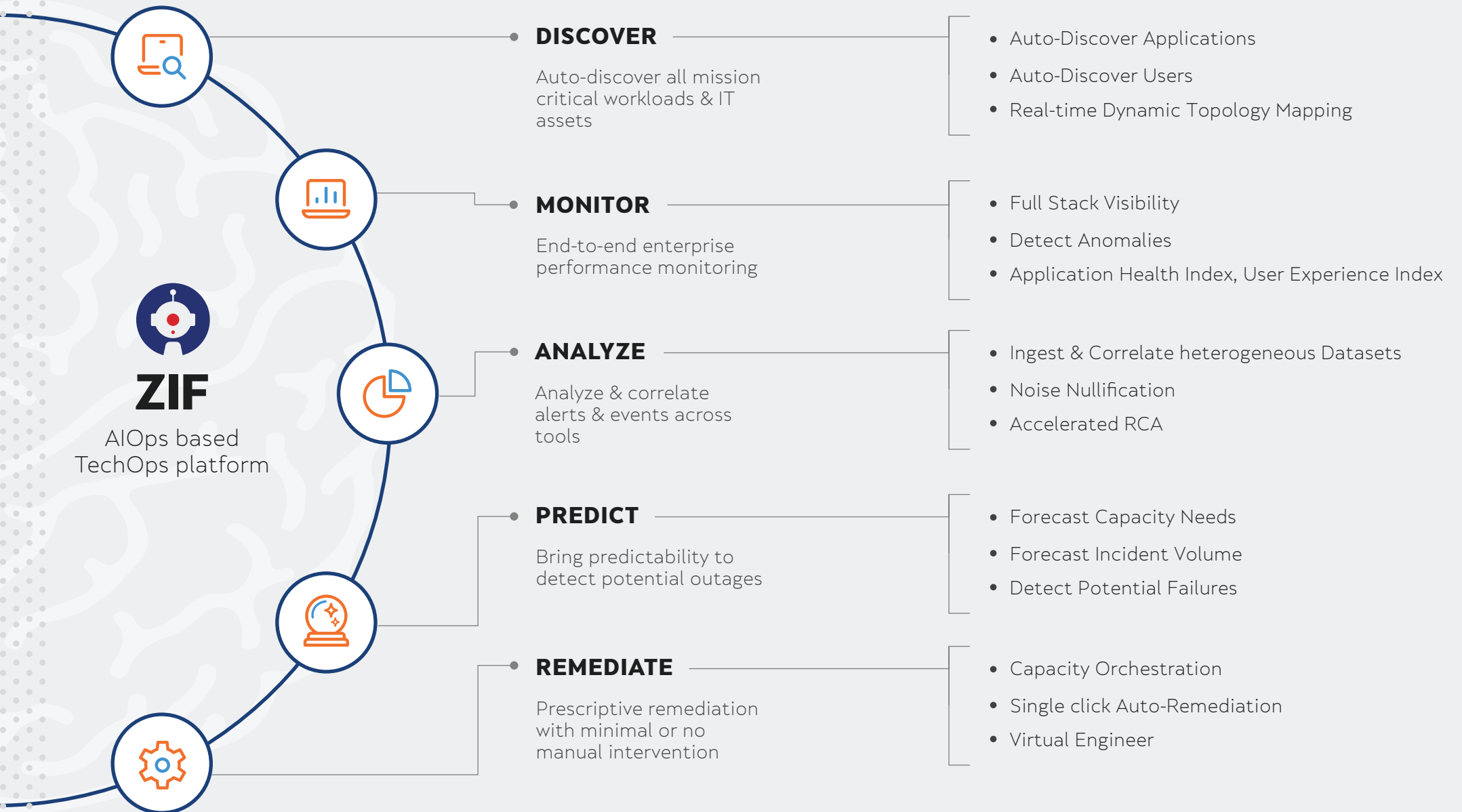
Zero Incident Framework™

An AIOps based TechOps platform that enables proactive detection and remediation of incidents, helping organizations drive towards a **Zero Incident Enterprise™**

www.zif.ai

Components

Features



Is your Enterprise fraught with inefficiencies and lack of transparency?

ZIF's components provide you full-fledged proactivity and increases the level of resilience, potentially trending your enterprise towards '**zero outages**'!

ZIF's features help you scale interdependencies across the infrastructure & applications and run a **stable, predictable environment**

Service Desk

Elevate your Service Desk Operations to a Digital Desk powered by AI, Automation & Analytics

- Enhance your Service Desk productivity through reduced Mean Time To Repair
- Take your User Experience to the next level by reducing repeat incidents and applying enhanced Sentiment Analytics
- Substantially reduce the number of incidents and cost of operations through permanent remediation

Data Center Operations

Shift from Reactive to Proactive IT Operations

- Ingest and aggregate diverse data to reduce false positives and provide a unified view of enterprise health
- Use Advanced Intelligent Incident Analytics for faster root cause analysis
- Prevent expensive system outages through predictive insights

Outcomes



'Single Pane of Command' for operational efficiency



Proactive IT Operations led by predictive insights, with over **90% accuracy**



~40% reduction in **incidents**, and reduced incidents per month for each user



~60% reduction in **Mean Time to Repair**

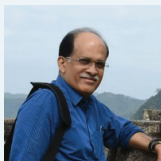
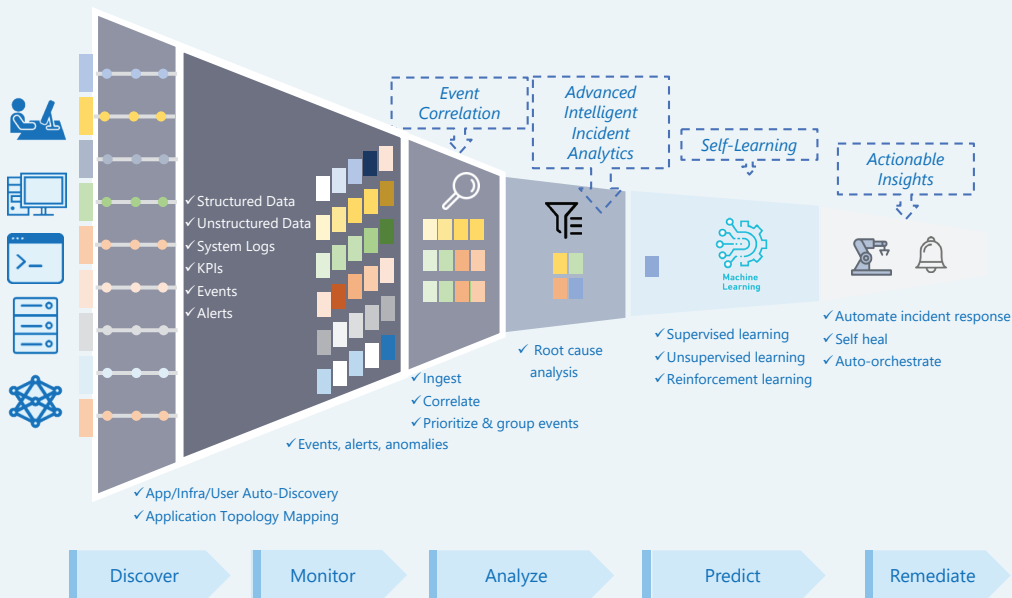


~50% reduction in overall **IT Operations** costs



Agile monitoring & elimination of Digital Dirt, driven by auto discovery

Realizing a Zero Incident Enterprise™



Sankaranarayan R
Sr.GM - Information Technology,
HDFC Ltd

... have implemented their AIOps platform ZIF within HDFC for monitoring of our all Infrastructure (Server, Storage, Network devices). They have recently implemented Physical Discovery to improve the capability of Analysis and APM for enhancing the reliability of HDFC applications in the last few months. We are pleased by the platform implementation and the benefits it provides. ZIF was able to detect and predict close to 95% of high priority P1 incidents in advance, and proactively creates tickets. It has reduced the high priority P1 incidents by 25% in the last six months, and our IT operations team can spend their time in managing other projects.

About GAVS

GAVS Technologies is focused on automation-led digital transformation services. GAVS' IP led solution, **Zero Incident Framework™** is an AIOps solution that enables organizations to trend towards a **Zero Incident Enterprise™**.

For more information on how GAVS can help solve your business problems, write to inquiry@gavstech.com
www.gavstech.com

