GAVS

My Desk

Workplace Digital Transformation Solution

Context

The impact of COVID-19 has brought many industries to a standstill, but at the same time it has enabled new businesses to flourish worldwide and has given existing businesses the opportunity to adopt flexibility, planning and innovation to sustain and reclaim their stance. The pandemic is accelerating DIGITAL TRANSFORMATION and many organizations have realized the necessity of a FLEXIBLE WORKSPACE, which is secure, accessible anytime, anywhere and from any device, and is coupled with keen focus on User Experience. In this age of SOCIAL DISTANCING, many organizations are exploring options to narrow/bridge the gap between the home and office work cultures.

Along with the demand for the right kind of technology, there is an increased demand for the right adoption of technology, and the right kind of people to manage it & make the most of it. In addition to embracing tech solutions, companies have foreseen the need to rise to challenges, and the affordability and risks that come hand in hand with digital invasion. Here are a few key expectations & challenges that Remote Work poses.

Typical Expectations for **Working From Home!**

- Device Interoperability
- Access to Corporate Data
- Fewer Sign-ons
- Effective Collaboration

- Stable Connection
- End-to-end Security
- Timely Support
- Work Life Balance

Expectations

Challenges

Flexibility in using devices

The new generation millennial workforce expects to use their own devices to access corporate IT services, their own personal data & public apps

- How are you responding to the IT needs of this new breed of employees?

- If personal devices are used, how will the risks arising from the use of external storage media be mitigated?

Easy access to necessary information

Seamless access to the systems, programs, and tools required to do their job

- Where does your data reside while your employees work remotely?

- Does your data loss prevention policy prevent unauthorized download or sharing of sensitive data? How is this monitored?

Remote collaboration

Effective communication & collaboration between team members, co-workers & customers

- How do we handle video lag/jitter, how do we prioritize & optimize network video, voice traffic?

Flawless User Experience

Users expect no degradation in performance while accessing business applications, compute resources, and IT services

- Disruption in IT services will have direct impact on productivity and lead to frustration

- Are your cloud/on-prem compute, networks, workloads scalable & capable of intelligently accommodating changes?

Expectations

Challenges

End-to-end security

The shift to remote work is often accompanied by a transition to the cloud, opening up the organization to new security risks, leaks, breaches, and hacks

- While your employees work remotely, how do you mitigate insider risks such as data leakage, IT theft, etc.?

- How are users handling customer confidential data?

- How can the risk of unauthorized physical access to devices be mitigated?

Tech Support

Right Tech Support to handle overwhelming issues with business applications, BYOD, DC operations and home networks

- How is your IT support adapting to this change? How are they handling home network issues?

GAVS Technologies, with a pioneering open source yet proven Virtualization Platform, AI Analytics, and leveraging Microsoft & its partner eco system is happy to announce an affordable Mobile Workspace packaged as a highly customizable **SMART WORKSPACE** solution - **"MY DESK"**. The scalable solution is a response to high demand consumerization of IT and all the WFH challenges mentioned above.

The Future of Work
Outlook & Trends

74%

OF OFFICE WORKERS
in North America say they would change jobs based on the employer's remote working policy

59%

OF EMPLOYEES FELT
more cyber secure when they went to work rather than when working from home

78%

OF EXECUTIVES BELIEVE
that workplace strategy, process and technology is important to company performance - Harvard Business Review

< 15%

OF WORKERS FEEL ENGAGED
productivity and innovation is critical, yet data suggests employee experience is poor - Harvard Business Review

75%

OF THE GLOBAL WORKFORCE
will be millennials by 2025, shaping corporate cultures through their work habits and expectations – Forbes

1.87b

EMPLOYEES WILL BE MOBILE BY 2022
equating to 45.2% of the global workforce, thanks to advances in technology - Strategy Analytics

By 2020

EUC STRATEGIES
that solely focus on the device and internal cost optimization activities will be replaced – Gartner

Through 2028

USER EXPERIENCE
will undergo a significant shift in how users perceive the digital world and how they interact with it - Gartner
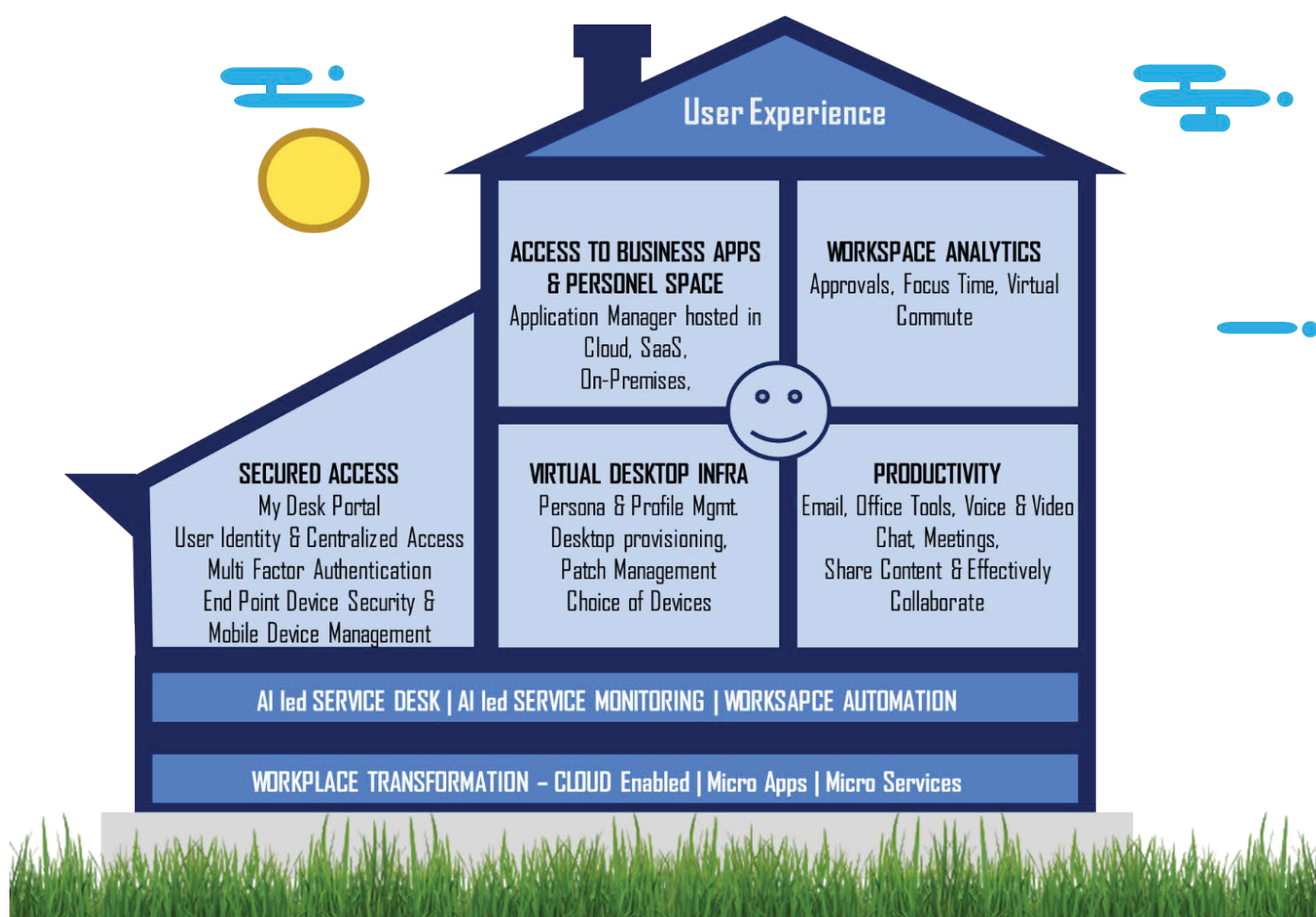
My Desk

My Desk is an integrated suite of services that combines the best of breed technologies and proven solutions to provide seamless user experience to the mobile workforce and remote workers. Users across the enterprise can communicate, collaborate effectively, access business applications, corporate & customer data securely from any device, anywhere, any time.

It comes with single sign-on authentication, modern pc management, mobility, zero trust security, intelligence features that simplify workflows, and is backed by cloud-based productivity to deliver a world class digital workspace solution.

GAVS Technologies uses its broad range of proprietary, engineered tools & technologies in VDI, Automation, AI, Security solutions, and the competitive advantage of OEM products, along with decades of Managed infrastructure, Application Engineering, and Consulting experience to provide tailor-made 'One Stop Modern Workspace Solutions' to enterprises. These are customized to personnel, department, project levels to ensure seamless user experience.

GAVS believes that fostering a positive environment where employees are enabled to do their best work, will help drive everything - innovation, a greater end user and customer experience, as well as a competitive advantage.

User Experience

ACCESS TO BUSINESS APPS & PERSONEL SPACE
Application Manager hosted in Cloud, SaaS, On-Premises,

WORKSPACE ANALYTICS
Approvals, Focus Time, Virtual Commute

SECURED ACCESS
My Desk Portal
User Identity & Centralized Access
Multi Factor Authentication
End Point Device Security &
Mobile Device Management

VIRTUAL DESKTOP INFRA
Persona & Profile Mgmt.
Desktop provisioning,
Patch Management
Choice of Devices

PRODUCTIVITY
Email, Office Tools, Voice & Video
Chat, Meetings,
Share Content & Effectively
Collaborate

AI led SERVICE DESK | AI led SERVICE MONITORING | WORKSAPCE AUTOMATION

WORKPLACE TRANSFORMATION – CLOUD Enabled | Micro Apps | Micro Services

This solution is delivered by several components which are integrated to deliver a consistent user experience across the various use cases within the consumer environment. The reference architecture developed is scalable, modular, and modules can be added/removed based on customer choice or to leverage previous investments made in similar technologies. The core components of our solution are:

User Access & Self-Service	**My Desk User Access Portal** A single sign-on platform for users to access all office data, applications both on-premise and in the cloud, and to obtain IT support. Safeguard identities better, improve user experience and increase administrative efficiency.
Virtual Desktop Infrastructure	**zDesk VDI** is a cost-effective full stack VDI solution from GAVS with all the necessary hardware and software required to provide high performance, secure, and exceptional user experience. Manage desktop pools, resources, access, applications from single administrator console.
Application Management	**My Desk Application Manager** Offers a fast, flexible, and secure way for you to deploy and manage applications. It accelerates software deployment, upgrades, patching, and retirement by packaging Microsoft Windows desktop applications into virtualized application containers
Productivity Tools	**Microsoft 365** Get work done with productivity solutions and stay connected with your employees and clients whether you are working remotely or onsite, with Microsoft 365 suite of products. Designed to help you achieve more with innovative office apps, intelligent cloud services, and world-class security
Collaboration	**Microsoft Teams** Instantly go from group chat to video call with the touch of a button. Securely connect, access, share, and coauthor files in real time. Stay organized by keeping notes, documents, and your calendar together
Employee Experience	**Microsoft Viva** Create a culture where people and business can thrive. Improve productivity and wellbeing with data-driven insights and recommended actions that help people build better work habits
Workspace Security	**Azure Multi-Factor Authentication** (MFA) & IAM to help users with fewer sign-ins on multiple devices. Microsoft Endpoint Manager (MEM) to defend against cyberthreats acts as a one stop, all-in-one Workspace Security solution to secure your device and keep customer data protected
Service Monitoring	**GAVS Zero Incident Framework TM AIOps Analytics platform** proactively helps in identifying bottlenecks in Compute, Network & Cloud Infra. Helps correlate events, reduce noise, identify root cause for problems, manage capacity and automate predefined tasks before it hits support team
SMART Service Desk	**GAVS SMART Service Desk** offers omni-channel, social media integration. We also provide AI Chat & Voice BOTS acting as first levels of virtual assistance for users for known issues. Triage incidents, Route tickets to agents based on skills, manage auto-escalations, trigger automation workflows for predefined tasks
Workspace Transformation	**Cloud Migration/Adoption Services** GAVS offers complete assistance, re-engineering, re-factoring and re-architecting, migrating legacy applications/COTS applications to cloud. We also offer flexible on-demand microapps and microservices to buyers

Business Value

My Desk is a bundled solution which brings a wealth of benefits to an enterprise and its workforce by reducing IT costs by leveraging BYOD concepts, providing flexible software licensing options with BYOL (bring-your-own-license), affordable pay-per-use pricing models, mobility, simplified management, superior business continuity and agility, enhanced user experience and a superior working environment. My Desk can deliver business value in a number of areas:

Superior User Experience – The My Desk Portal was developed with a "Consumerization of IT" mindset and acts as a one stop interface for users to consume corporate compute & software resources, easy approvals/chargebacks and one touch support. It gives the flexibility to switch between BYOD/corporate owned devices, and follow-me sessions for continuity

Enhanced Productivity – Order to consumption is just a click of a button away with 'My Desk' predefined templates in the form of blueprints personalized for each department or user group. Seamless, day-one productivity for end users, wherever and however they work

Simple, flexible & affordable VDI Solution - Make use of existing spare hardware in your datacenter. Full-function VDI stack deployable in any x86 compatible hardware and tightly integrated in a single fabric. Our VDI solution is available with flexible financing options

Simplified Management – Easy to manage, orchestrate & troubleshoot workloads from a single dashboard, optimized desktop pool management; intelligent utilization of resources and scaling of infrastructure. Experienced staff not required

Accelerated Performance - zDesk provides in-host accelerated RAM, optimized storage, automated cluster management, ensuring the fastest VDI performance experience

SMART Mobility – Having the catalog of resources, productivity tools, analytics, and support mechanisms in one place improves process efficiencies, and the easy switch between devices improves communication, and enables effective collaboration

More time for Innovation - With streamlined processes in place and most of the back-end tech support driven by Automation & AI, the support team can spend more time to implement innovative IT solutions such as simplifying employee onboarding experience
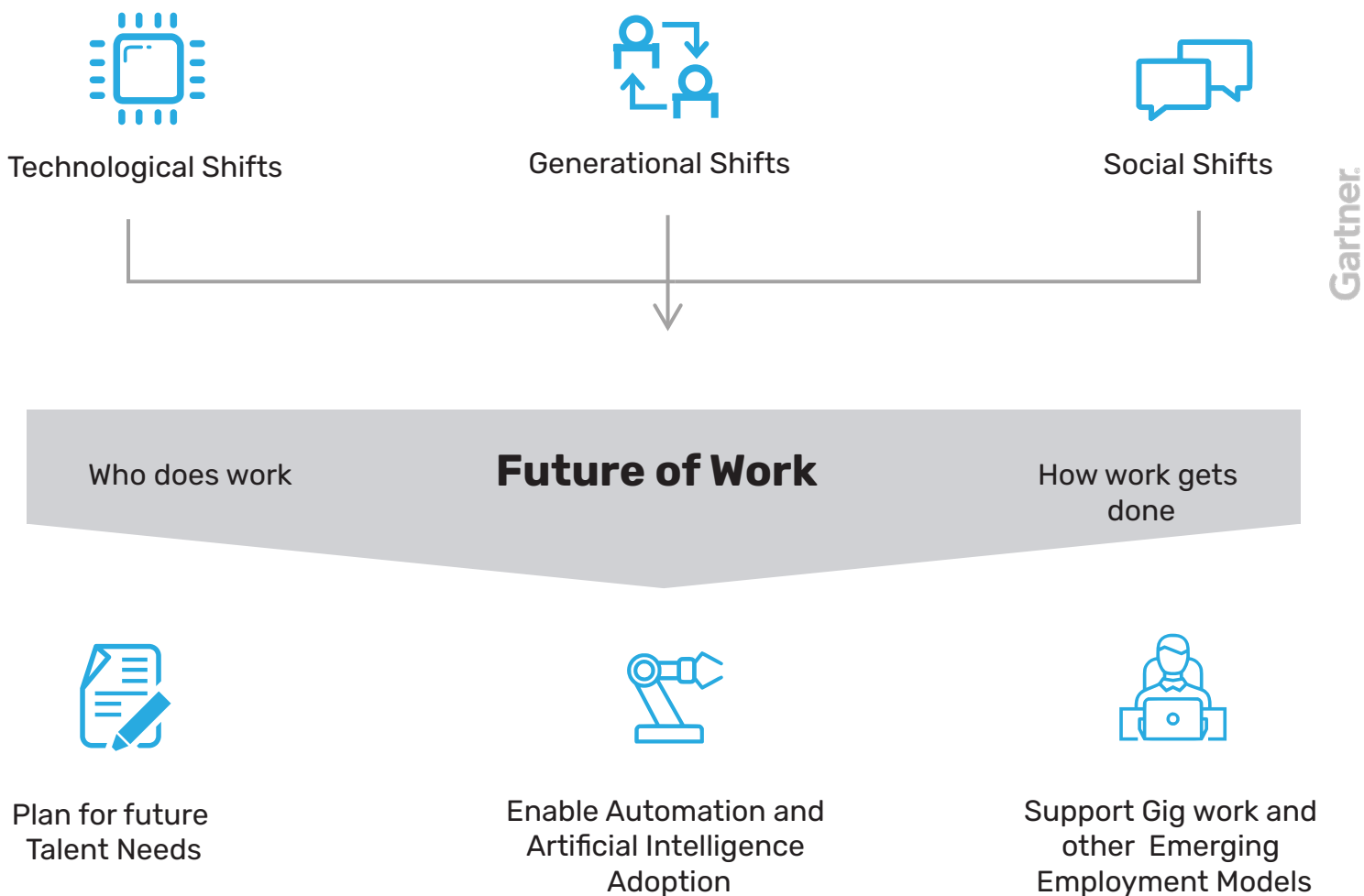
Workspace Analytics – Provides data-driven visibility into how work patterns affect wellbeing, productivity, and business performance. Delivers actionable insights and recommendations. Pin-points inefficiencies and identifies opportunities for improvement

Self-Service Support – Request to consumption of IT resources is mostly driven through predefined workflow automation. AI powered bots help in providing information on well-known issues/knowledge base articles or to get an update on already raised support tickets

Optimized IT Spend

- The zDesk FULL VDI stack from GAVS replaces the need for expensive hypervisor, broker and other management software typically reducing the cost by 30 to 40%

- Additional cost savings through BYOD policies, utility bills, hardware, annual software licenses, desktop refresh initiatives, OS migrations

- IT support costs will drastically go down with automated responses, reduced number of incidents reported, reduced desktop visits, reduced mean time to repair

The Future of Work Decoded

Technological Shifts

Generational Shifts

Social Shifts

| Who does work | **Future of Work** | How work gets done |

Plan for future Talent Needs

Enable Automation and Artificial Intelligence Adoption

Support Gig work and other Emerging Employment Models

Gartner.

Future of Work Trends Post-COVID-19

Gartner surveyed 400+ HR leaders and 300+ finance leaders, and spoke with more than 4,000 employees and HR executives to identify the long-term impact of the COVID-19 pandemic on the future of work and the implications business leaders should anticipate for their organizations:

- More remote workers

- Increased use of employee data

- Greater role of the employer as a social safety net

- Wider use of contingent workers in the new gig economy

- Critical skills no longer being synonymous with roles

- Some finding work more humanizing; others finding it dehumanizing

- A focus on crisis response as it distinguishes top-tier employer brands

- Prioritizing resilience as much as efficiency

- Added strain to employee engagement, culture and value proposition

Overview of GAVS zDesk VDI Platform

At the core of 'My Desk' resides the zDesk VDI solution – zDesk is a complete desktop virtualization package that offers, from one seat to thousands, shared to private solutions, persistent to non-persistent desktops with hosting and managed service. zDesk combines the benefits of VDI and DaaS and can be hosted either on-premise/colocation or on IaaS provider of your choice. Transform your workplace by enabling access to apps and data from any device, any location, any time through our zDesk Virtual Desktop Infrastructure (VDI) solution, based on Zero Layer Architecture, Single License, Single Install and Single Interface design. zDesk is a single vendor solution – we take complete responsibility in building & delivering the VDI solution. The solution includes Architecture, Hardware Design, Procurement, Optional Hosting, Customizing the zDesk VDI software package, Integration with Business Applications, and Support

Lower Cost of Ownership
GAVS zDesk replaces expensive Hypervisor, Broker and Management technologies

Best user experience Flawless computing and application delivery through Accelerated RAM, Storage & Automated Cluster Management

Simplicity
Full infrastructure stack from Hypervisor to End Point delivered by a single vendor, and managed through a single pane of glass

Optimized Infrastructure
Full-function VDI stack deployable in any x86 compatoble hardware, and tightly integrated in a single fabric

Best TCO guaranteed as compared to other VSI/VDI Technology vendors. Also enables reuse of existing hardware

Greated Cost Savings through centralized support, lowered utility bills, simplified software licensing, desktop refresh initiatives

Secure & Compliant VDI Access
Compliance to HIPAA, HITECH and NIST standards & Multi-factor authentication

Workplace Productivity
Anytime, anywhere & any device access. Promotes "Bring your own device"

zDesk

- Hypervisor
- Shared Storage
- Storage Acceleration
- Message BUS
- Orchestration
- Multi-tenancy
- Automatic Cluster Management
- REST API
- Connection Broker
- Profile Management
- Simple Web UI

90% Savings on utility bills

40% Savings on desktop investment

70% Reduced incidents

70% Faster deployment

100% Secured endpoints

80% Savings on support costs

40% Higher productivity

80% Reduced time to Repair

Experience Wellbeing

With insights and recommendations
fueled by research

- Address critical questions about resilience and work culture

- Understand organizational work norms and the impact to your people and your business

- Take steps to protect employee wellbeing

- Build better work habits and improve business outcomes

Employee Experience Platform

Work is different now! We are commuting less, meeting more virtually, and experiencing the challenges of separating work-life and life-life. It is easy to forget that to thrive at work, we need to take care of ourselves. GAVS offers 'Microsoft Viva' built into 'My Desk' Analytics offerings which offers new insights, experiences to balance productivity and well being. Personnel insights help you reach your best self and be more productive. Add structure to your virtual commute. Carve out time for a productive start in the morning and for a mindful disconnect in the evening. Protect time before your calendar fills up, for focus working, coaching and learning. Take regular mental breaks with Headspace. Use emotional check ins to tune into day-to-day mindset and well being.

Strengthen team bonds with connective experiences that prompt you to praise collaborators, schedule one on ones and follow up with commitments and outstanding tasks.

Insights for managers and leaders on how work happens and the impact of employee well being. Quickly find opportunities to breakdown burnouts. Promote coaching and development and boost engagement. Your and your team's well being is important, specially in times of change. Take care of yourself and others to thrive, and for your organization to build resilience in this new normal.

Analytical Insights for Managers, HR & Leaders

- Understand patterns that lead to burnout and stress like collaboration overload, too little focus time, after hours work

- Help teams build better work habits and achieve balance

- Research-backed tips and suggested actions
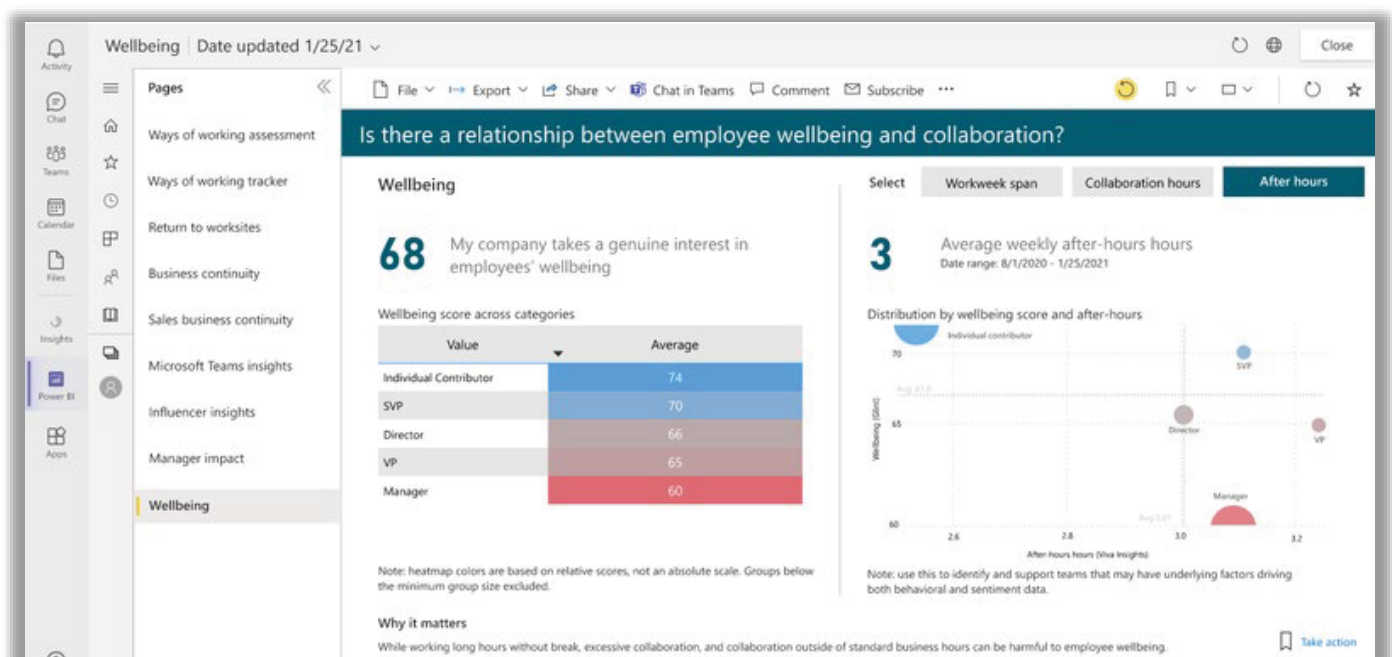
Make data-driven decisions at the pace of change

○ Powerful tools to address complex challenges with personal privacy safeguards customers can rely on

○ Ready to use reports customizable to your needs, quick generation of powerful insights. Understand work patterns and trends

○ Quantify the impact of disruption and change. Address unique business challenges through custom analysis

○ Investigate aggregate datasets using multiple parameters, prebuilt analysis, visualizations, interactive HTML reports. Advanced analytics functions like text mining, network analysis, hierarchical clustering

○ Understand how work patterns influence engagements. Identify hot spots with elevated risk. Predict attrition based on team norms and pulse data

○ Take actions with personalized recommendations. Measure the impact over time

'My Desk' Implementation Approach

The principal goal of our 'My Desk' solution is to help clients maximize their ROI and solve real business challenges leveraging existing IT resources/investments to the max, support business imperatives and become a trusted Digital Transformation advisor. By fostering an understanding of business drivers and strategic direction, we can facilitate the decision-making process through evidence-based assessments, stakeholder engagement, outcome analysis, and market & technology insights. GAVS 'My Desk' Transformation focuses on User Experience at the top of the pyramid and takes a nimble three stage consultative approach - An initial assessment phase, a design phase and finally a deployment phase.
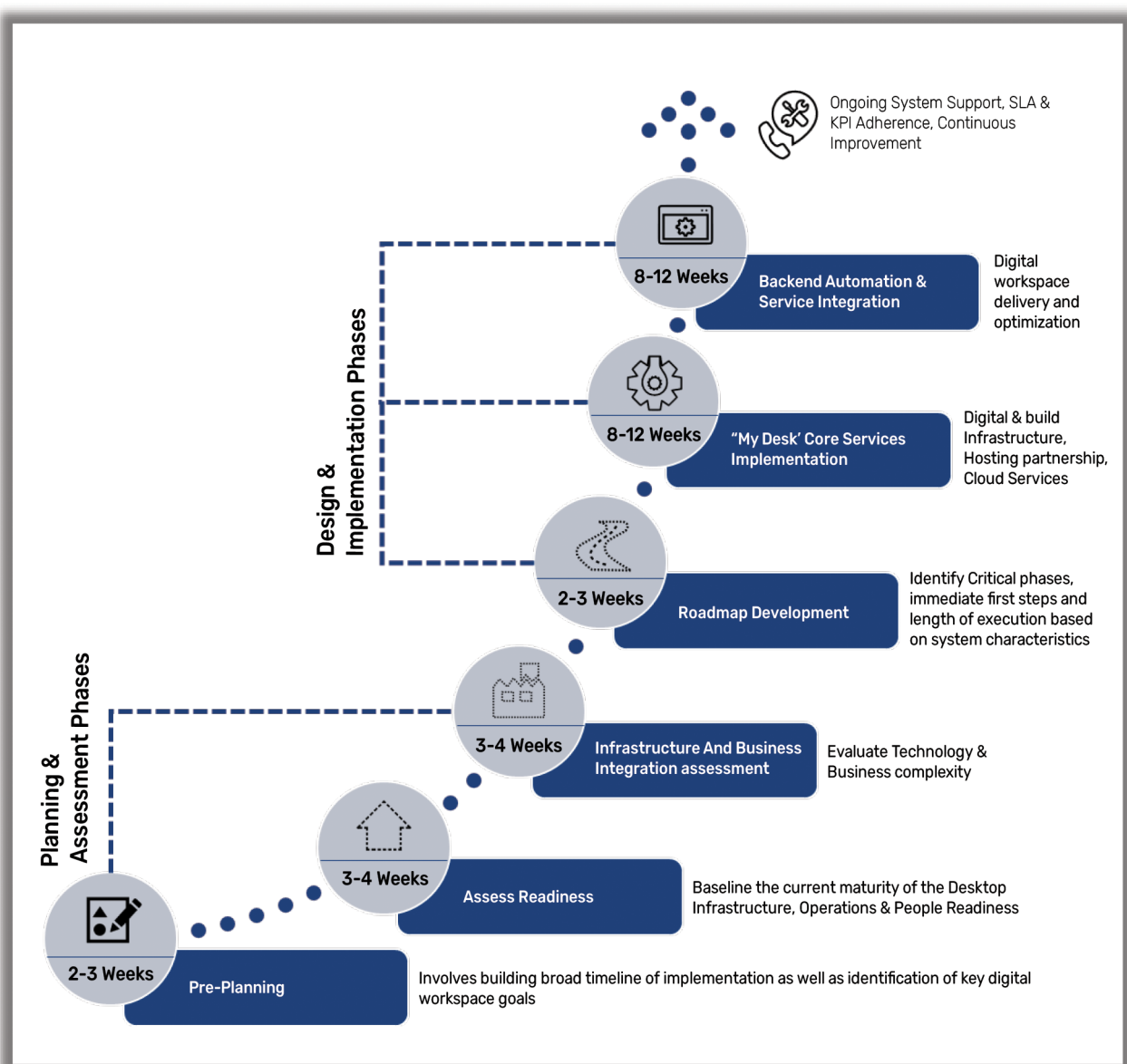
The above image illustrates GAVS typical Assessment, Design & Implementation approach. The timelines provided above vary based on size and scale of the business & outcomes expected.

Key Milestones & Support Activities

Phases	Key Activities
Pre- Planning Involves building broad timeline of implementation as well as identification of key digital workspace goals	• Explore stakeholders, end user expectations • Identify key processes across business • Build project timelines, journey mapping & secure funding
Assess Readiness Baseline the current maturity of the Desktop Infrastructure, Operations & People Readiness	• Evaluate current desktop fleet, management team, process, tools & techniques used • Assess modern vs legacy applications portfolio • Evaluate workforce management readiness
Infrastructure and Business Integration Assessment Evaluate Technology & Business complexity	• Directory services, IAM, LOB apps, Security, Network, Threat prevention and detection, Partner eco system, User adoption maturity, Risks & Change Management, Scope for Automation
Roadmap Development Build Roadmap and Success Criteria	Identify critical phases, immediate first steps and length of execution based on system characteristics having • High Readiness, Low Complexity • High Readiness, High Complexity • Low Readiness, Low Complexity • Low Readiness, High Complexity
'My Desk' Core Services Implementation Design & build Infrastructure, Hosting partnership, Cloud Services	• Procurement of Services • Build zDesk VDI solution • Develop & customize My Desk Portal • Enroll devices MDM • Migrate policies to cloud • Expand BYOD program • Modernize patching • Secure infrastructure, IAM, antivirus, SSO • Rationalize application estate • Upload apps to digital workspace • UAT
Backend Automation & Service Integration Digital workspace delivery and optimization	• Implement end-user analytics • Build self-service catalogs • Service Desk Automation - Auto Ticket Triage, Routing • Automate deployment process • Automate employee onboarding • Optional AI Service Monitoring • UAT
Ongoing Support	• Provide support for system implemented • SLA & KPI adherence • Continuous service improvements

Why GAVS Technologies?

GAVS My Desk Solution is backed by years of rich experience in Virtualization, Datacenter Consolidation & Transformation, Automation & Cloud service. We add value through our maturity in project management practices, templates driven assessment, IT governance, ITIL based service delivery, adherence & compliance to global industry standards.

Similar Experience - GAVS has successfully transformed traditional office spaces into future-ready workplaces using GAVS' zDesk – an end-to-end VDI solution. In less than a year, we have successfully deployed 5000+ VDI instances with ~40% increase in user productivity

Engineered VDI solution – GAVS is one of the niche players in the industry, that has engineered & developed a cost effective VDI solution based on open-source technology, replacing costlier Desktop Virtualization platforms that other System Integrators offer

AI driven Support & continuous improvement – GAVS' solution and support services are complemented with inhouse Automation and AIOps Platform eliminating dependence on expensive third-party products

Simplicity – GAVS 'My desk' portal allows administrators to deploy, manage and provision resources on the fly, eliminating complexity of maintaining, patching, and managing a large physical desktop environment

Alliances & Partnership Eco System – Over the years GAVS has developed strategic partnerships with OEM, Cloud Service providers & Colocation/hosting vendors. Strong connects with vendors helps GAVS to size & source the right infrastructure, licensing, smooth procurement process, onboarding, support at best possible rates & timelines. GAVS is Microsoft certified Tier1 – Direct Cloud Solution provider as part of Microsoft's CSP program

Trusted Digital transformation Partner
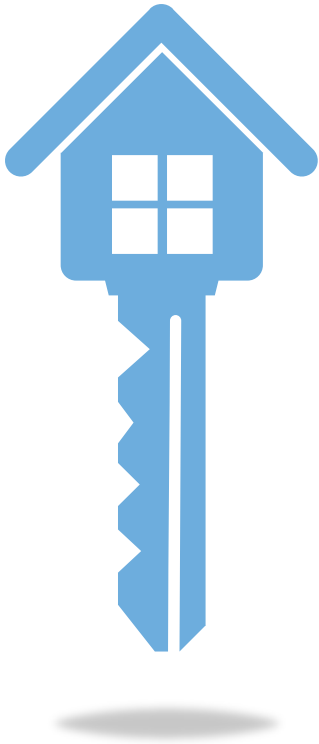
GAVS believes 'My Desk' solution is the first step for organizations adopting a Digital Strategy program. GAVS believes it can better understand the people, processes, technology challenges, and aspirational business goals through its consultancy approach. GAVS would always like be a trusted Digital Transformation partner though its broad range of service offerings, industry experiences. Below are few additional services that GAVS can offer

- On-prem Exchange Migration to O365
- AI Aided Intelligent NOC
- Modernize Data Centers through GAVS' DCaaS
- Intelligent Security Solution
- Enterprise-wide Automation
- Agile Network Infrastructure
- Hybrid, Multi-Cloud Infrastructure Setup, Environment as a Service
- Application Rationalization, Engineering & Migrating workloads to Cloud
- DevOps & Test Automation

CATALYST
- Orchestration Platform to migrate& manage workloads
- DevOps

BUILD/DEPLOY
- DCaaS
- IaaS, PaaS
- Hyper-converged Infrastructure
- Network & System
- Architecture Build cloud/ coloinfrastructure

MIGRATION SERVICE
- Cloud/Hybrid Migration Strategy - Replace, Rebuild, Rehost, RefactorSAP Migration
- Infrastructure Consolidation
- Co-location Migration

DESIGN & CONSULTING SERVICE
- Site planning & design
- Infrastructure
- AssessmentApplication
- Profiling
- DR & BCP
- Technology Refresh
- Orchestration & Automation

MANAGED SERVICES
- DC monitoring & Operations
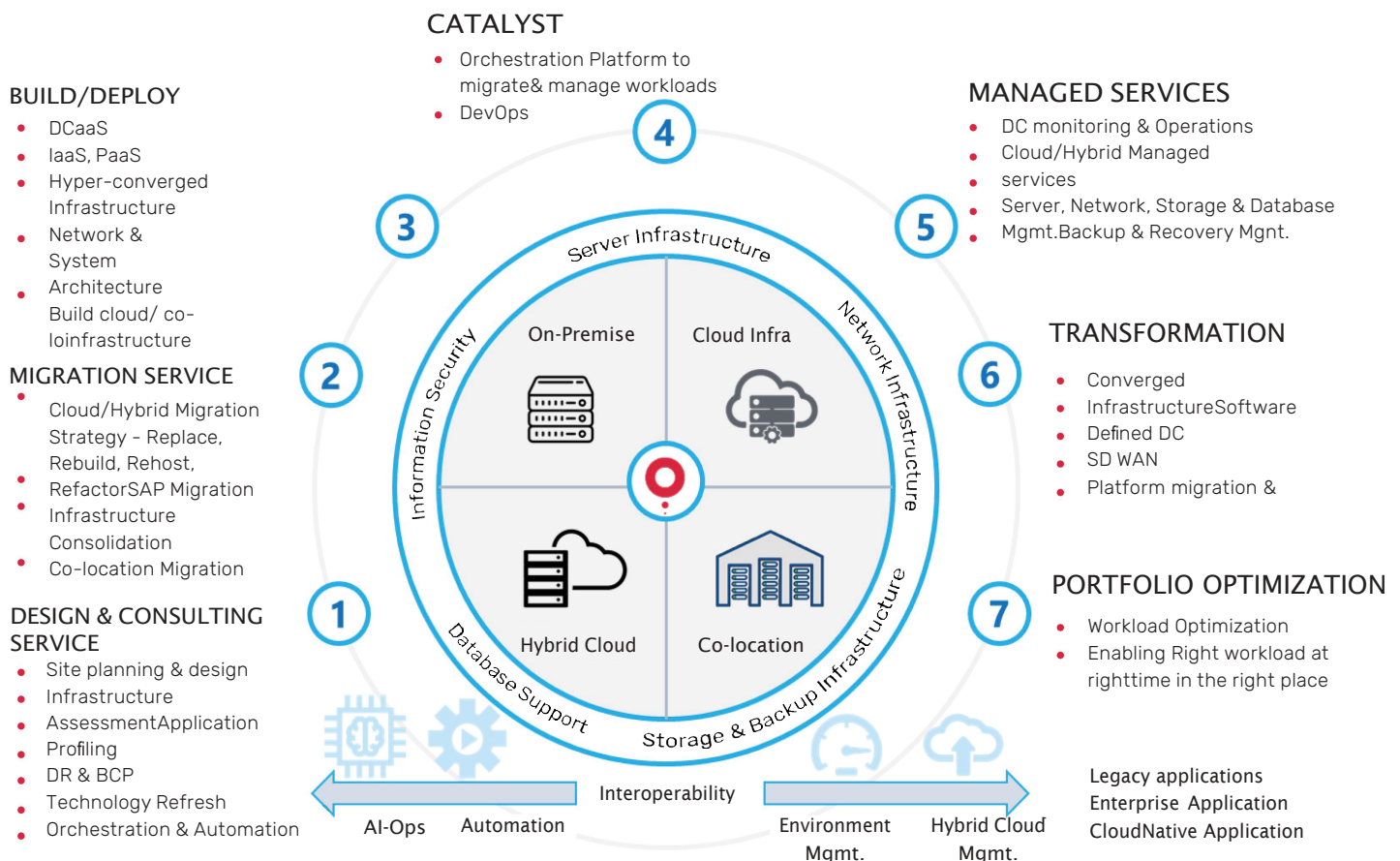- Cloud/Hybrid Managed
- services
- Server, Network, Storage & Database Mgmt.Backup & Recovery Mgnt.

TRANSFORMATION
- Converged
- InfrastructureSoftware
- Defined DC
- SD WAN
- Platform migration &

PORTFOLIO OPTIMIZATION
- Workload Optimization
- Enabling Right workload at righttime in the right place

Server Infrastructure

Network Infrastructure

Information Security

Database Support

Storage & Backup Infrastructure

On-Premise

Cloud Infra

Hybrid Cloud

Co-location

Interoperability

AI-Ops   Automation

Environment Mgmt.   Hybrid Cloud Mgmt.

Legacy applications
Enterprise Application
CloudNative Application

Summary

Real success lies in sustaining the crisis and adopting changes

Covid-19 will profoundly change the way businesses are run, and fundamentally alter management practices. Business needs to realize the fact that traditional way of operating will soon make them extinct.

GAVS believes that 'Digital Transformation' is a journey which is a continuous process and cannot be completed overnight. It is a combination of change in Technology, Adoption, with Culture and Management practices playing a significant role. With nearly 2 decades of experience in managed infrastructure services, GAVS has done significant transformation projects including complex data center migrations, virtualization and cloud engineering. GAVS has realized the importance of the Digital Journey and kick started this decade with huge in-house investments in 'AI, Automation, Analytics' and has seen significant success and failures in adopting them. FAIL FAST is the new age mantra for our engineers, data scientists working in R&D. In the strategy of adopting MACHINE FIRST approach, GAVS has also recognized third party vendors' excellence in their respective spaces. GAVS Technologies acknowledged their competencies, tested their know-hows rigorously through industry common use cases and inducted them in our DIGITAL TRANSFORMATION SERVICE OFFERINGS to help customers sustain the crisis through best of breed technology and tools.

GAVS is not just another product vendor who has emerged from the COVID era. GAVS' solutions and services are time tested and backed up with years of like-minded experience in R&D. GAVS is a place where engineering and services are done hand in hand.

We are FLEXIBLE. We are NIMBLE in our approach and would like to be a true DIGITAL PARTNER of choice for customers.

Innovation @ GAVS

A dedicated 100+ FTE involved in R&D in developing following technologies

- Maturing Intelligent AIOps Platform through re-architecture and handling massive data volumes
- Developing Automation use cases
- Predictive ML algorithms
- Agentless Monitoring Solution

- Agentless Network Sniffers
- AI Aided Voice Assistant
- Cloud Orchestration Platform
- Virtual Desktop Infrastructure
- Blockchain Solutions

8 Innovative Patents

AI & ML Algorithms, Blockchain

Recognitions

iSG

GAVS' featured as a Product Challenger in the managed services for Mid Market Segment

2019

Gartner.

Listed in the market guide for a) Delivery of managed services leveraging **AI** b) Best practices for bundling **AIOps** in sourcing infrastructure services

2019

Everest Group

Recognized in Cloud, Network transformation & Managed services, Application Transformation Blockchain services PEAK Matrix Assessment

2020

GEC AWARDS 2019

Best Futuristic BT Solution in Automation award, for our AIOps Platform, **Zero Incident Framework™ (ZIF™)**

2019

SILVER 2020 STEVIE WINNER AMERICAN BUSINESS AWARDS

AIOps Platform **Zero Incident Framework™ (ZIF™)** wins Stevie Award for the 'Best Technical Support Solution - Computer Technologies

2020

Everest Group

Recognized as Major Contender, Star Performer in Healthcare provider Digital Services PEAK Matrix amongst large IT services providers

2020

GAVS' Services & Product Offerings

At GAVS, we help our customers embark on the journey to "Frictionless IT" through excellence in transformation of People and Processes, through redefinition of IT strategies, by reassigning staff roles & responsibilities, streamlining processes, revamping aging systems, reevaluating IT tools, exploring options for migrating services & workloads to the cloud, revisiting partner ecosystems, reevaluating new suppliers and constantly exploring alternate solutions and technologies to better overcome business challenges.

AI LED MANAGED INFRASTRUCTURE SERVICES

Service Offered	**Enablers**
Omnichannel Digital Service Desk, AI Command Center, Intelligent Security Operations, Mobile-first Work Experience, Enterprise-wide Automation, Agile Networks, Hybrid/Multi-Cloud Infrastructure, Environment as a Service (EaaS)	Full stack AIOps, Automation, VDI solutions & Cloud Orchestrations. Partnerships and joint-research with recognized institutes on unique AI & ML algorithms
Differentiators	**Values**
Home grown tools. Integrated Solutions Center, led by CoE for cutting-edge research, ideation, creative problem solving, rapid prototyping and co-development	Commitments in delivering transformational engagements with direct impact on business outcomes & KPIs

APPLICATION TRANSFORMATION SERVICES

Service Offered	**Enablers**
Assessment & Roadmap, Application Design/Re-engineering, Application/Database migration, Legacy modernization, SaaS enablement, Application Consolidation, Application Value Management/refresh	Tool-based Discovery & Analysis (ZIF Discover and others), zIrrus for cloud orchestration & management, AI-led SQA for accelerated QA cycle & DevOps for RM & Security. Migration Office for risk/knowledge/program mgmt.
Differentiators	**Values**
• Data-first approach for superior performance, experience & cost savings • Zero downtime & zero data loss during migration • Discovery & migration readiness using tools	• Digital enterprise powered by Next-gen applications • OpEx-centric model enables cash flow to enterprise • Unlocks redundant & under-utilized IT assets

OUTSOURCED PRODUCT DEVELOPMENT

Service Offered	**Enablers**
End-to-end Product Engineering Services - New Product Development, Product Sustenance, Product Assurance, Product Deployment, Product Support and Product Management	• Service oriented design/architecture (Microservices & APIs), Low Code/No Code • AI-led QA & DevSecOps for release & security Methodologies - Agile/SAFe Agile, TDD/BDD • SWAT Team – Microsoft, Java, AI/ML, APACHE
Differentiators	**Values**
• User-first for unparalleled UX – intuitive design & analytics • Design Thinking for requirements analysis & roadmap definition • Rapid PoCs/Prototypes using Labs/CoEs • Accelerated MVP using our domain experience viz healthcare	• Accelerate the launch of differentiated products & solutions • Optimize product life-cycle with GAVS in-house tools and solution accelerators • Strategic partner with growth mind-set (Ideation to Implementation for end Customers)

GAVS

GAVS Technologies is focused on automation-led digital transformation services. GAVS' IP led solution, Zero Incident Framework™ is an AIOps solution that enables organizations to trend towards a Zero Incident Enterprise™.

For more information on how GAVS can help solve your business problems,
write to inquiry@gavstech.com

www.gavstech.com
www.zif.ai